

CJA eVoucher

Attorney User Manual

Release 4.3



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Introduction

The CJA eVoucher System is a web-based solution for submission, monitoring and management of all Criminal Justice ACT (CJA) functions. The eVoucher program will allow for:

- On-line authorization requests by attorneys for service providers.
- On-line voucher review and submission by the attorney.
- On-line submission to the court.

The program includes the following modules:

Voucher & Authorization Request Submission

- Authorization requests by attorneys for expert services
- Upload supporting documents to vouchers or authorization requests
- Reports for attorneys to take an active part in monitoring costs
- Automatic e-mail notification to attorney of approval or rejection of vouchers and authorization requests

Browser Compatibility

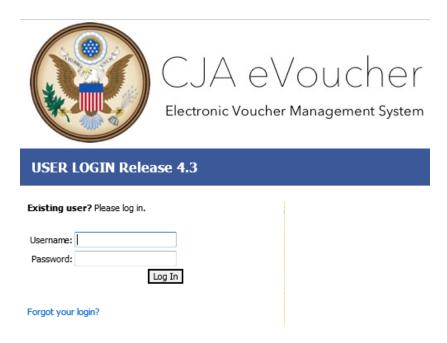
- Windows: Internet Explorer 8 or newer are approved.
- Apple Macintosh: Safari 5.1 or newer is approved.
- Chrome, Firefox, Edge and other browsers may not be used with CJA.

Court Appointment

When an appointment is made, an email will automatically be generated by the program, and sent to the appointed attorney. The email will confirm the appointment and provide a link to the CJA eVoucher program.

Accessing the CJA eVoucher Program

Your court will provide information on how to access eVoucher. It is suggested that you bookmark it for easier access. Log in using your **Username** and **Password** you were provided, and click **Log In.**



Users will be required to change their passwords within **30 days** of the first time they log in to eVoucher. Passwords must be at least eight characters in length and contain:

- One lower-case character
- One upper-case character
- One number
- One special character

Users are required to change their passwords every 180 days.

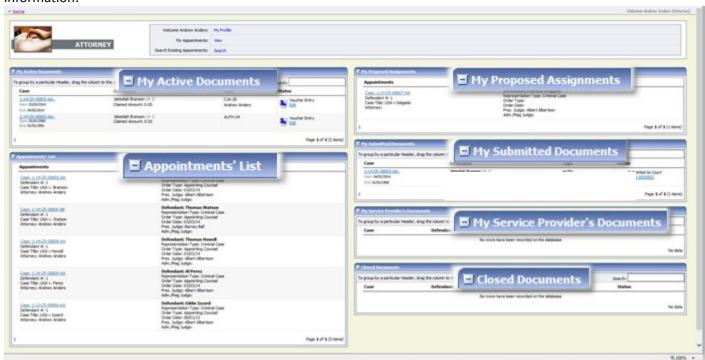
If you forget your username or password, click the **Forgot your Login?** hyperlink. Enter your **Username** or **Email** address, and click **Recover Logon** to retrieve your information.



Home Page

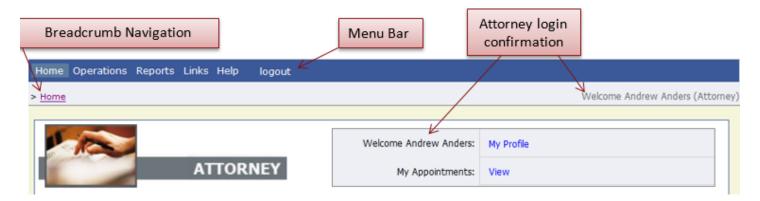
Your home page provides access to all of your appointments and vouchers.

Security prohibits you from viewing information for any other attorney. Likewise, no one else will have access to your information.



Folder Descriptions	
My Active Documents	Contains documents that you are currently working on or have been submitted to you by an expert service provider. These documents are waiting for you to take action.
Appointments' List	Quick reference to all your appointments
My Proposed Assignments	***Not applicable in Eastern District of Wisconsin***
My Submitted Documents	Contains vouchers for yourself, or for your service provider, which have been submitted to the court for payment. Documents submitted to the court requesting expert services or interim payments will also appear in this folder.
My Service Provider's Documents	Contains all the vouchers for your service providers. This will include: Vouchers in progress by the experts Vouchers submitted to the attorney for approval and submission to the court Vouchers signed off by the attorney and submitted to the court for payment
Closed Documents	Contains documents that have been paid or have been approved by the court. Closed documents will only be displayed for open cases. When the appointment is completed, the closed documents will no longer be displayed on your homepage. They are still accessible through the appointment page.

Navigating in the CJA eVoucher Program



Menu Bar Items	
Home	The eVoucher home page
Operations	Allows you to search for specific appointments
Reports	Selected reports you may run on your appointments
Links	Hyperlinks to CJA resources: forms, guides, publications, etc.
Help	Provides: • Another link to your Profile • "Contact Us" email Privacy Notice
Logout	Logs user off the eVoucher program

Customizing the Home Page

Customizing your home page allows you to alter the manner in which your information is displayed in the folders.

Expanding/Collapsing Folders: Click the **plus sign** to expand a folder. Click the **minus sign** to collapse a folder.

Moving Folders



Place your mouse pointer on the top edge of the folder you wish to relocate.

A **crosshair** icon will appear.



Drag the folder to the new location and release the mouse.

Sorting: Click the column heading (e.g., Case, Description, Type) to sort in either ascending or descending order.

Resizing of Column



Along the folder headings (e.g. case, defendant, type, etc.), move your cursor to the line between the columns until a **double arrow** \iff appears.



Drag the line in the desired direction to enlarge or reduce the column size.

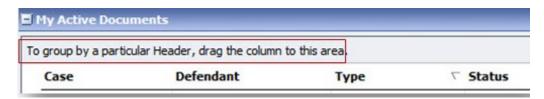
Note: The folder size does not increase; therefore, some columns may move off the screen.

Customizing the Home Page (continued)

Group by Column Heading: You may sort all the information within a folder by grouping documents by the column heading. All folders displaying the Group Header bar may be sorted in this manner.

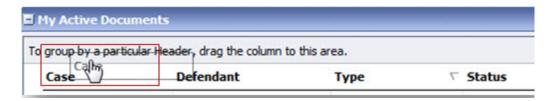


Click the header for the column you wish to group.



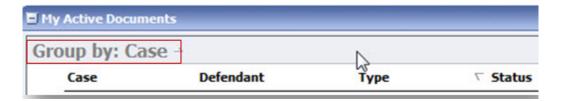
Step 2

Hold the cursor and drag the header to the **Group by: Header** bar.



Step 3

Release the cursor and all the information in that folder will be grouped and sorted by that selection.

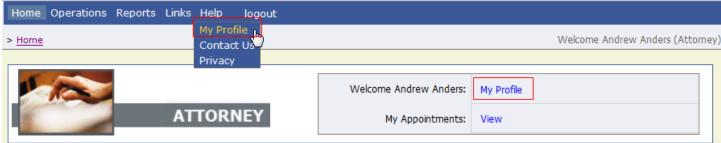


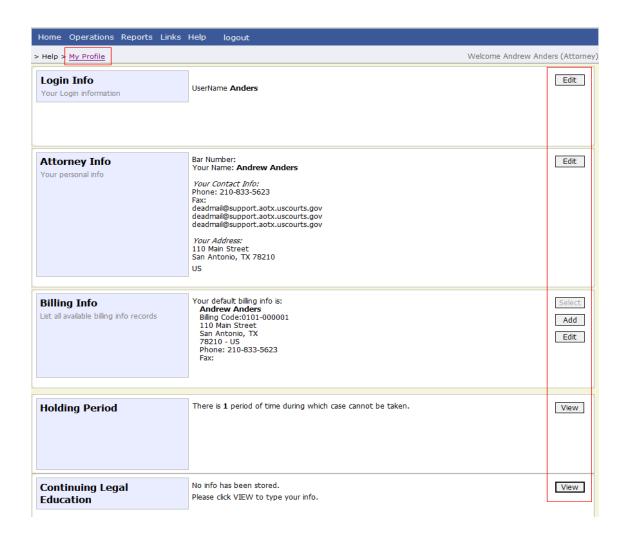
My Profile

In the My Profile section, the attorney may:

- Change password (Login Info section).
- View contact information, phone, e-mail, physical address (Attorney Info section). **Please do not edit.** Contact Clerk's Office for changes to contact or billing information.
- Document any CLE attendance (Continuing Legal Education section).

Click the My Profile link from either the Home screen or the Help menu bar to open the My Profile page.





Changing My Profile Username and Password



Under the Login Info section, click Edit to change your Password.

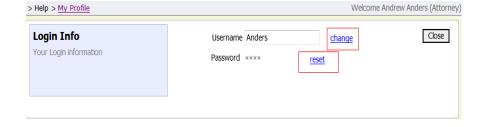


Step 2

To change your Username, type the new Username and click **change**. It will show "The Username has been changed."



To reset your password, click <u>reset.</u>



Step

Type the new password and retype it in the **Confirm** field.



Click Reset to save.



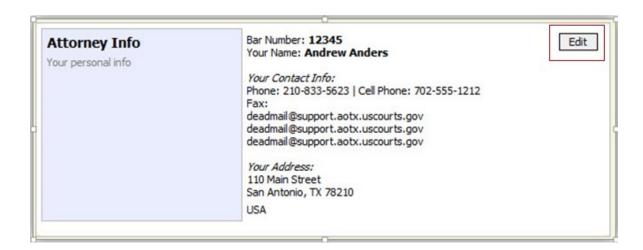
Click Close to exit the Login Info section.



Attorney Info



Under the Attorney Info section, click Edit to access your personal information.

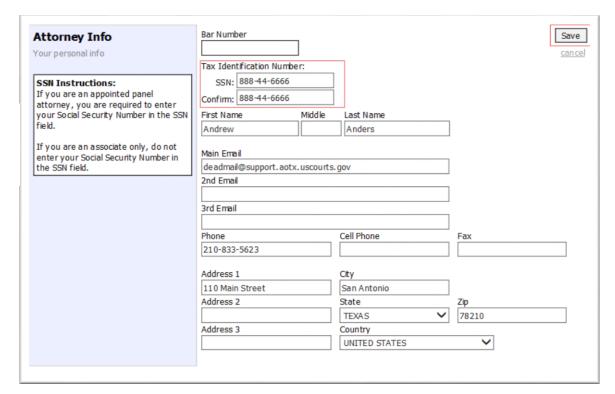


Step 2

Please contact **Clerk's Office** to update attorney info.

Step 3

Click Save.



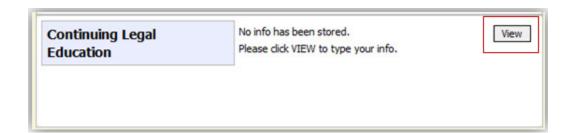
Note:

- Each attorney (except Associates) must have his or her social security number entered into the user profile or they will not be paid.
- The **Country** field will automatically populate **UNITED STATES** unless otherwise indicated.
- You may list as many as three email addresses. Notifications from eVoucher will be sent to all email addresses.

Continuing Legal Education

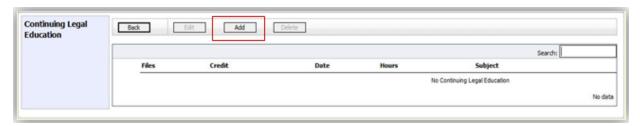


Under the **Continuing Legal Education** section, click **View** to access your CLE information.



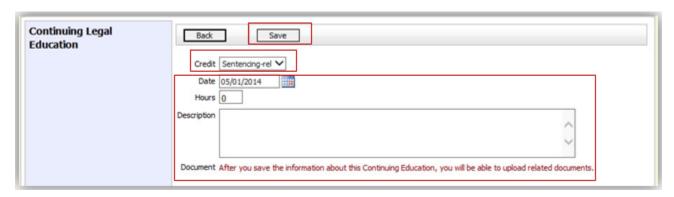
Step 2

To add CLE information, click Add.



Step 3

Click the **Credit** drop-down menu to select CLE categories.



Step 4

Enter the **Date**, the number of **Hours**, and a **Description**.

Step 5

Click Save.

Note: After information is saved, you'll be able to upload related PDF documents.

Continuing Legal Education (cont'd)



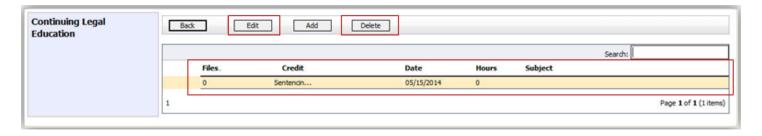
Click **Browse** to upload and attach a PDF document.





Click Save.

All entries will be appear in the grid and can be accessed, edited, or deleted by selecting the entry and choosing an action button.



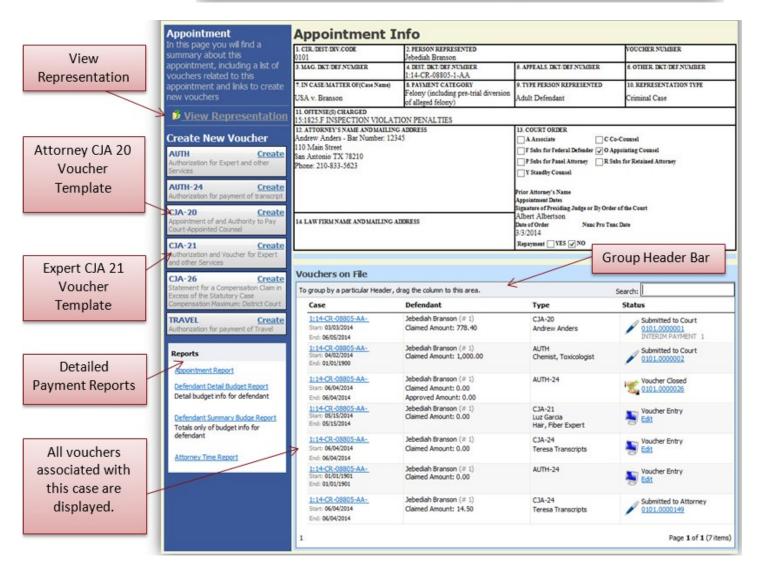
Appointments' List

Locate the **Appointments** section under the **Appointments' List** on your home page.



Click the case number hyperlink to open the **Appointments** page.





View Representation

The View Representation information will display:

- Default excess fee limit
- Presiding judge
- Magistrate judge
- Co-counsel
- Previous counsel



From the **Appointment** page, click **View Representation**.





Step 3

Click **Home** on the menu bar at the top of the page.

CJA 20 Voucher Process Overview

Attorney enters time/expenses and submits voucher

Federal Defender Services audits voucher

Court approves or rejects voucher

Court processes voucher for payment

Creating the CJA 20 Voucher

The court creates the appointment. The attorney will initiate the CJA 20 voucher.

Note:

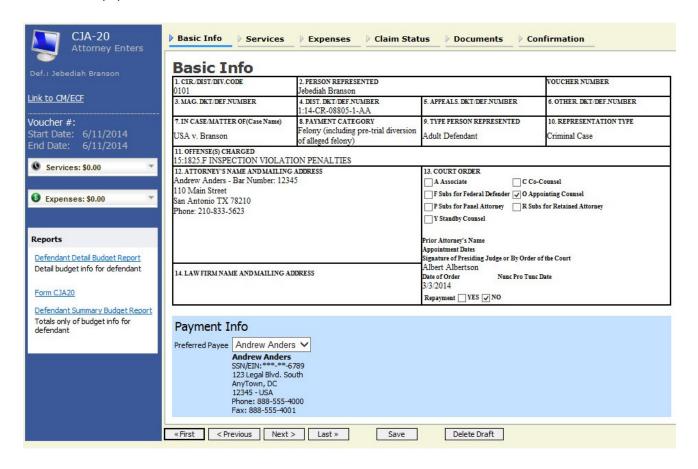
All voucher types and documents function primarily the same.



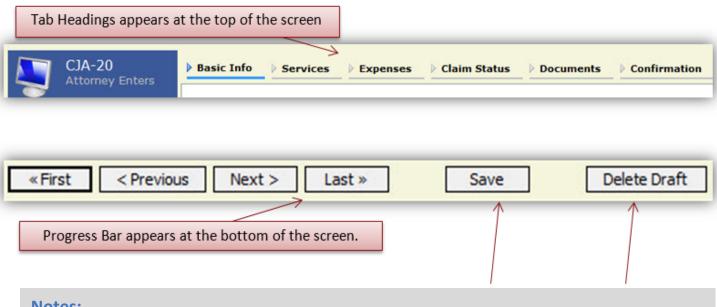
From the **Appointment** page, click **Create** from the CJA-20 Voucher template.

The voucher opens to the **Basic Info** page which displays the information in the paper voucher format.





Creating the CJA 20 Voucher (cont'd)



Notes:

- The user should save any entries made to a voucher often to avoid data loss.
- At any time prior to submitting the voucher, the user may delete the voucher by clicking **Delete Draft**.
- The user may navigate using the tab headings or progress bar.

Entering Services

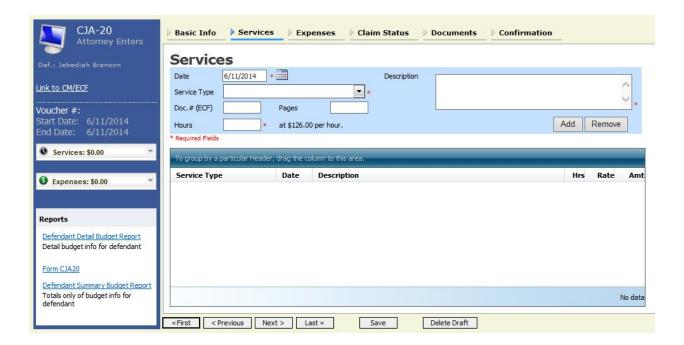
Line-item time entries should be entered on the **Services** tab. Both In-Court and Out-of-Court time should be recorded on this screen.



Click the **Services** tab or click **Next**, located on the progress bar.

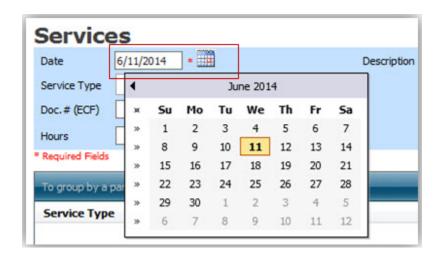
Note:

There is **NOT AN AUTOSAVE** function on this program. You must click **SAVE** periodically to save your work.





Enter the date of the service. The default date is always the current date. You may type in the date or click the **calendar** icon to select a date from the pop-up calendar.



Services (cont'd)



From the **Service Type** drop-down menu, select the service type.

Note:

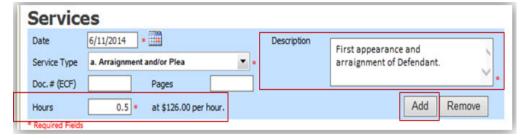
You may add dates in any order. You can sort in chronological order at any time.



Step 5 Enter hours of service in tenths of an hour.



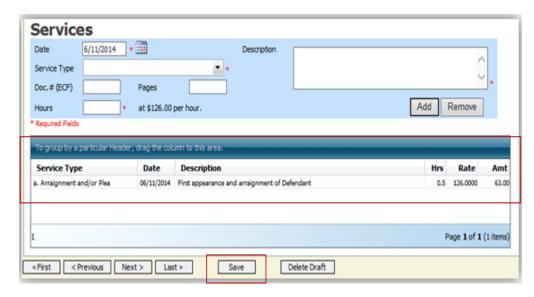




Note:

- You may add time in any order.
- Double-click an entry to edit.

The entry will be added to the voucher and appear at the bottom of the **Service Type** section.



Step 8

Click the **Date** header. This will sort services according to date.

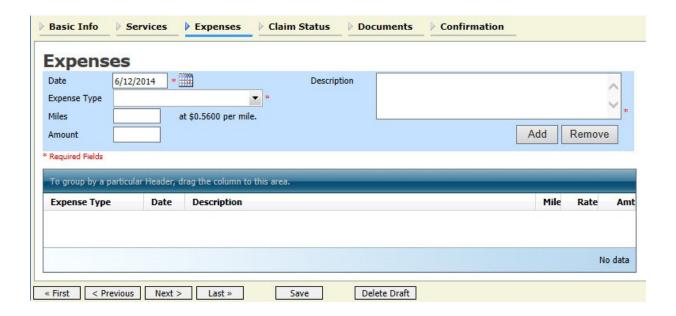


Click Save.

Entering Expenses

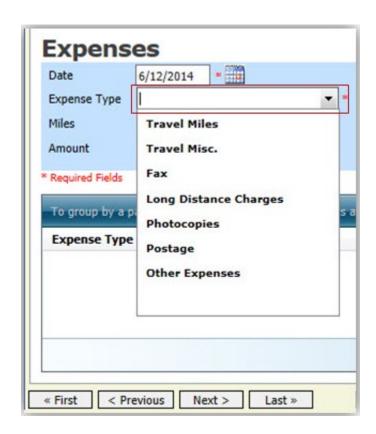


Click the **Expenses** tab or click **Next**.





From the **Expense Type** drop-down menu, select the applicable expense.

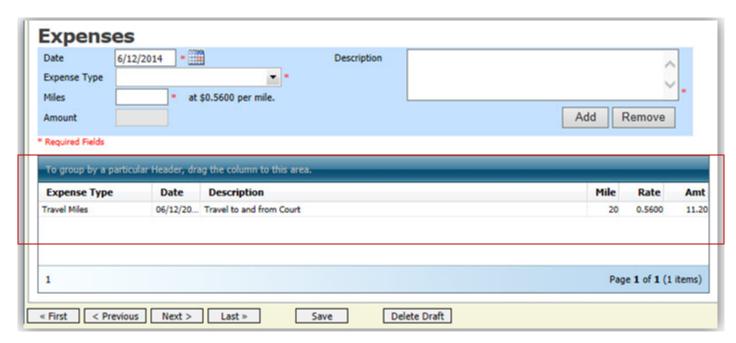


Entering Expenses (cont'd)

Step If **Travel Miles** is selected, enter the round trip mileage. 3 Step Enter a description in the **Description** field. 4 **Expenses** 6/12/2014 Description Travel to and from Court Travel Miles Expense Type Miles 20 * at \$0.5600 per mile. Add Remove Amount To group by a particular Header, drag the column to this area. **Expense Type** Description Mile No data Save « First | < Previous | Next > Last » Delete Draft

Step Click **Add.**

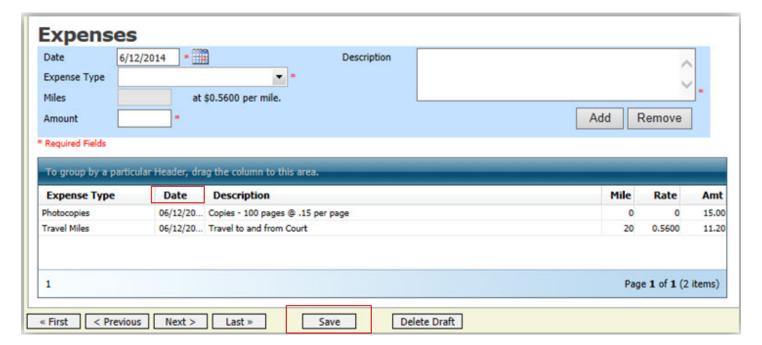
The entry will be added to the voucher and will appear at the bottom of the **Expense Type** section.



Entering Expenses (cont'd)

Notes:

- If photocopies or fax expenses are chosen, indicate the number of pages, and the rate charged per page.
- Receipt is required for any expenses over \$50
- Remember to click Add after each entry.
- Double-click an entry to edit.



Step 6

Click the **Date** column header. This will sort expenses according to date.



Click Save.

Claim Status

Once you begin entering data on the Service and/or Expenses tab, you may receive what looks like an error message:

🔥 Service and/or Expenses are out of the Voucher Start and End Dates.

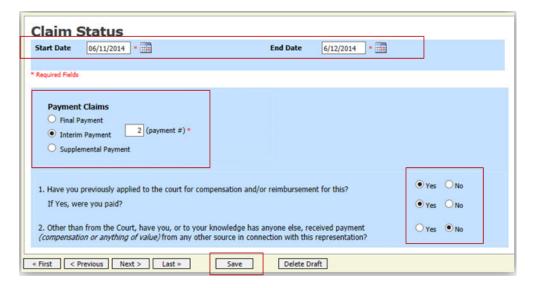
The message will be removed when you complete the **Claim Status** section with start and end dates which include all service and expenses dates for the voucher. **Note:** Start date and end dates cannot be outside of appointment date(s).



Click the Claim Status tab or click Next located on the progress bar.



Enter the start date from the services or expenses entries, whichever date is earliest. If need be, go back to the **Expense** and **Service** sections, and click the **Date** header to sort showing the earliest date of services



Step 3

Indicate payment type.

Note:

- Final Payment is requested after all services have been completed.
- Interim Payment allows for period payment (court pre-approval required). If using this type of payment, indicate the number of this request payment.
- After the Final Payment number has been submitted, Supplemental Payment may be requested due to a
 missed or forgotten receipt.

Step 4

Answer all the questions regarding previous payments in this case.

Step 5

Click Save.

All documents must be submitted in PDF format, and must be 10 MB or less.

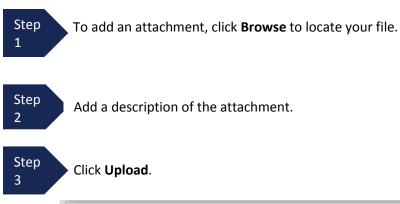
Note:

Documents

Step

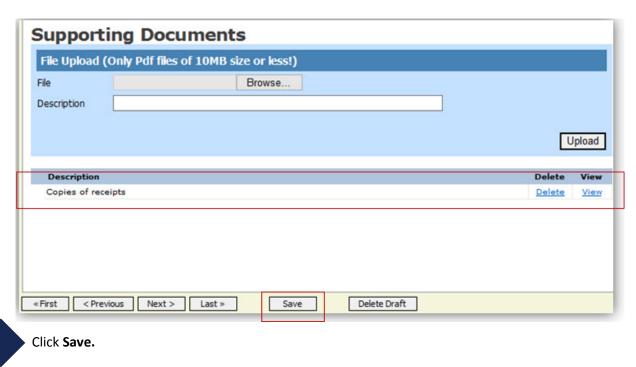
Attorneys (as well as the court) may attach documents.

Attach any documentation that supports the voucher, i.e., travel or other expense receipts, orders from the court.





The attachment and description is added to the voucher and appears in the bottom of the **Description** section.



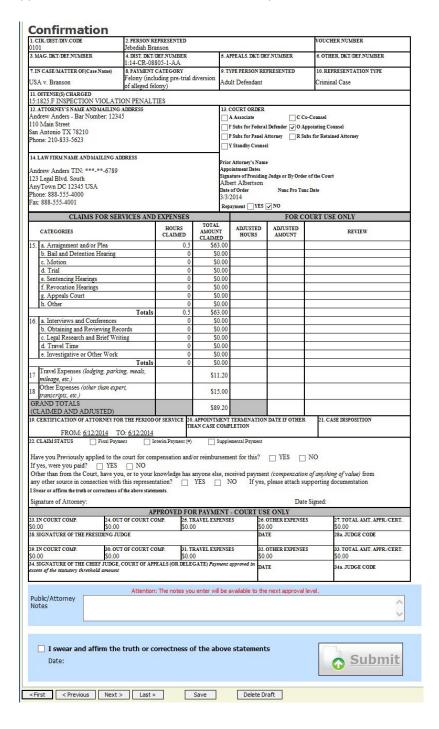
Signing and Submitting to Court

When you have added all voucher entries, you are ready to sign and submit your voucher to the court.



Click the **Confirmation** tab or click **Last** on the progress bar.

The **Confirmation** screen appears which reflects all entries from the previous screens.



Signing and Submitting to Court (cont'd)



Verify the information is correct.

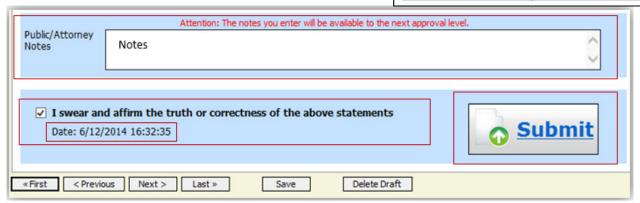


Scroll to the bottom of the screen.

Step 4 Select the check box to swear and affirm to the accuracy of the voucher. The voucher will automatically be time stamped.

Note:

You may include any information to the Court in the Public/Attorney Notes section.





Click Submit to send to the court.

A confirmation screen will appear indicating the previous action was successful and the voucher has been submitted for payment.

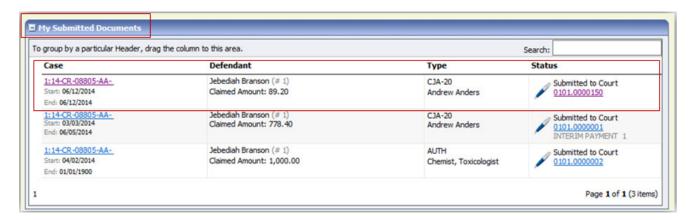


Step 6

Click **Home Page** to return to the home page. Click **Appointment Page** if you wish to create an additional document for this appointment.

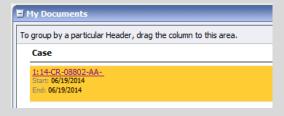
Signing and Submitting to Court (cont'd)

The active voucher is removed from the **My Active Documents** folder and now appears in the **My Submitted Documents** section.



Notes:

• If a voucher is rejected by the court, it will reappear in the **My Documents** section and will be highlighted in gold.



An email message generated by the system will be sent explaining what corrections need to be made.

CJA-20 Quick Review Panel

When entering time and expenses in a CJA-20 voucher, the attorney may monitor the voucher totals using the quick review panel on the left side of the screen.

 The Services and Expenses will tally as entries are entered into the voucher.



 Expand the item by clicking the down arrow (▼) to reveal specifics.



Reports and Case Management

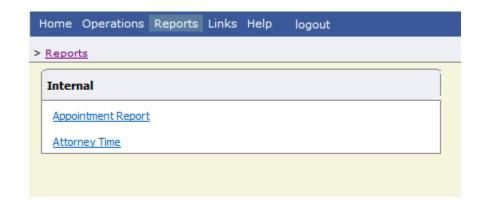
At the start of a case, it may be difficult for counsel or the court to know whether a case has the potential to exceed the statutory maximum allowed for representation.

Therefore, attorneys are encouraged to monitor the status of funds, attorney hours as well as expert services, by reviewing the reports provided in the CJA eVoucher program. Items to remember:

- Viewable reports appear on the left review panel.
- Each panel, depending upon which document you are viewing, can have different reports available.
- Each report can have a short description of the information received when viewing that report.
- The two main reports are the Defendant Detail Budget Report and the Defendant Summary Budget Report.



Other accessible reports can be found on the menu bar.



Defendant Detailed Budget Report

This report will reflect the total amount authorized for this representation, any excess payment allowed, the vouchers submitted against those authorizations, and the remaining balances.

The report will provide the information in two sections: Attorney appointment and authorized expert service.

Defendant Detail Budget Report - Attorney 1:14-CR-08805-1-AA

Counsel Budget	Defendar	t: Jebediah Branson		
Type of Representation:	Crimina	Case		
Budget Amount Requests	ed: \$0.00			
Budget Amount Approve	d: \$9,900.0	0		
		Pending	Approved	Amount Remaining
		Pending	Approved	Amount Remaining

			Pen	ding			Ар	Amount Remaining					
Time Period For Voucher	Voucher Number	Fees	Expenses		Expenses		Total	Fee8	Expenses		Total	After Approved	After Approved
			Travel	Other			Travel	Other			And Pending		
Attorney: Andrew Anders (Appointing Counsel) Active													
09/23/2015 to 09/23/2015	0101.0000001	\$0.00	\$0.00	\$0.00	\$0.00	\$6,350.00	\$0.00	\$0.00	\$6,350.00	\$3,550.00	\$3,550.00		
01/01/1901 to 01/01/1901		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,550.00	\$3,550.00		
01/01/1901 to 01/01/1901		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,550.00	\$3,550.00		
			Total Pending:		\$0.00		Total Approved:		\$6,350.00	\$3,550.00	\$3,550.00		

Expert and Other Services Budget - Requiring Authorization Defendant Jebediah Branson											
		Pen	ding			Ap	Amount Remaining				
Time Period For Voucher	Voucher Number	Fees	Expenses Travel Other		Total	Fees	Expenses Travel Other		Total	After Approved	After Approved And Pending
Authorization Number: 0101.0000002 Amount Requested: \$1,000.000000000000000000000000000000000					Amoun	t Authorized:		Culor		Attorney: Andrew Anders	

Grand Totals for the Representation Defendant: Jebediah Branson											
NOTE: The Grand Totals Include Counsel CJA20 or CJA30		Pen	ding			Appr	roved	Combined Total			
vouchers as well as vouchers for Expert or Services on CJA21 or CJA31. They represent the total submitted expenditures for this representation.	Fees	Expe	Expenses		Fees	Expenses		Total	Approved and Pending		
		Travel	Other			Travel	Other		Fees	Fees and Expenses	
	\$0.00	\$0.00	\$0.00	\$0.00	\$6,350.00	\$0.00	\$0.00	\$6,350.00	\$6,350.00	\$6,350.00	

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Defendant Summary Report

This report contains the same information as the Detailed Report without the individual voucher data.

Defendant Summary Budget Report - Attorney 1:14-CR-08805-1-AA

Counsel Budget	Defendant	: Jebedia	h Branso	n							
Type of Representation:	Criminal	Case									
Budget Amount Requeste	d: \$0.00										
Budget Amount Approved	1: \$9,900.0	0									
			Pe	nding			Ар	proved		Amount R	emaining
Time Period For Voucher	Voucher Number	Fees	Expe	nses	Total	Fees	Expe	nses	Total	After Approved	After Approve
			Travel	Other			Travel	Other			And Pending
Attorney: Andrew Anders	(Appointing C	counsel)			Active						
			To	otal Pending:	\$0.00		Tota	al Approved:	\$6,350.00	\$3,550.00	\$3,550.0
						_					
Expert and Other Se	rvices Budge	t - Requirir	ng Authori	zation						Defendant:	Jebediah Brans
			Pe	nding			Ар	Amount Remaining			
Time Period For Voucher	Voucher	Fees	Expe	enses	Total	Fees	Expe	nses	Total	After Approved	After Approve
101100000	- Name of		Travel	Other			Travel	Other			And Pending
Authorization Number: 0101.0000002 Specialty: Chemist, Toxicologist Amount Requested: \$1,000.00					Amour	mount Authorized: \$0.00 Attorney: Andre					: Andrew Ande
rand Totals for the F	Representatio	n								Defendant: J	ebediah Branson
OTE: The Grand Totals in	noludo		Pending				Approv	ed		Combined	Total

Grand Totals for the Representation Defendant: Jebedlah Branson											
NOTE: The Grand Totals Include Counsel CJA20 or CJA30		Pend	ling			Appr	roved	Combined Total			
vouchers as well as vouchers for Expert or Services on CJA21 or CJA31. They represent the total submitted expenditures for this representation. "Does not include Travel Auth	Fees	Expenses		Total	Fees	Expe	Expenses Total		Approved and Pending		
		Travel	Other			Travel	Other		Fees	Fees and Expenses	
	\$0.00	\$0.00	\$0.00	\$0.00	\$6,350.00	\$0.00	\$0.00	\$6,350.00	\$6,350.00	\$6,350.00	

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Submitting an Authorization Request for Expert Services



Open the **Appointment** record.



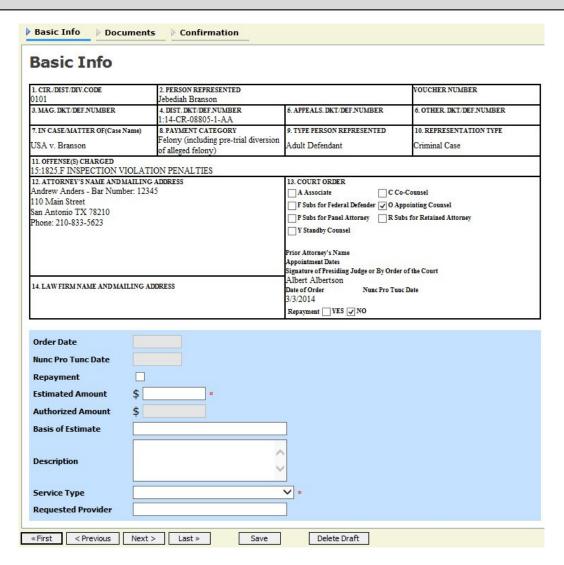
Click **Create** from the Authorization template.



The Basic Info screen will open.

Note:

There is **NOT AN AUTOSAVE** function on this program. You must click **Save** periodically to save your work.

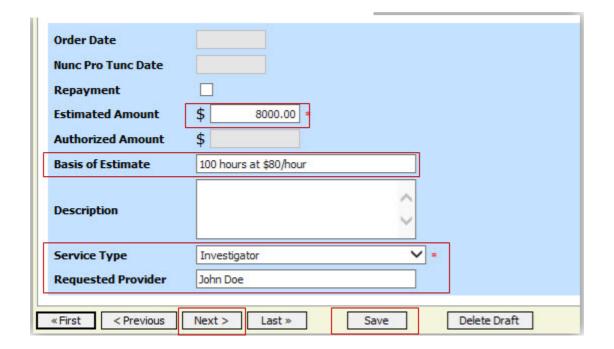


Submitting an Authorization Request for Expert Services (cont'd)



Complete the information in the blue section at the bottom of the screen. This includes the following fields:

- Estimated Amount
- Basis of Estimate
- Service Type drop-down list
- Requested Provider (if known)





Click Save.



Click the Supporting Documents tab or click Next.

Submitting an Authorization Request for Expert Services (cont'd)



To add the attachment, click **Browse** to locate your file.

Note:

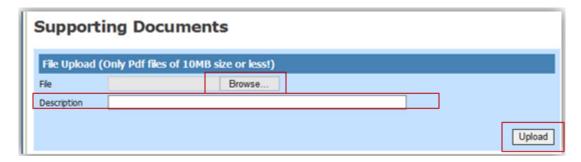
Documents are limited to PDF files, and must be 10 MB or less.



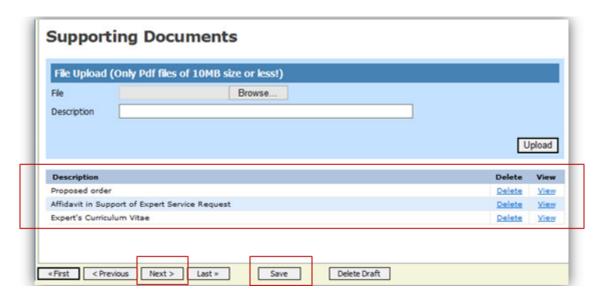
In the **Description** field, add a description of the attachment.

Step 3

Click Upload.



The attachment and description will be uploaded and appear at the bottom of the **Description** section.



Step 4

Click **Save**.

Submitting an Authorization Request for Expert Services (cont'd)



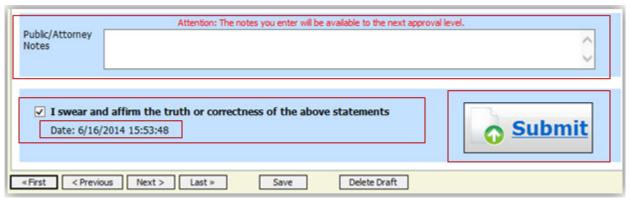
The **Confirmation** screen will open.



Select the check box to swear and affirm to the accuracy of the voucher. The voucher will automatically be time stamped.

Note:

You may include any notes to the court in the Public/Attorney Notes section.



Step 7

Click Submit to send to the court.

A confirmation screen will appear indicating the previous action was successful and the Authorization Request has been submitted.





Click **Home Page** to return to the home page. Click **Appointment Page** if you wish to create additional document for this appointment.

The Authorization Request will now appear in the My Submitted Documents section on the Attorney home page.

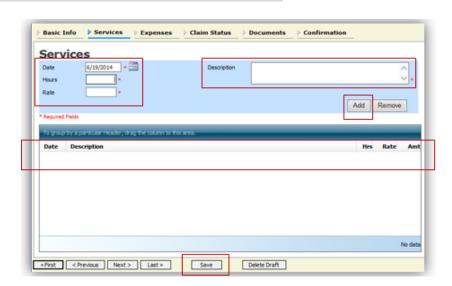
CJA-21 Voucher (Attorney Approval)

You will receive email notification from eVoucher when a CJA 21 is awaiting your approval. The document will appear in the My Active Documents section with the status "Submitted to Attorney". Click on the document hyperlink to open the document.

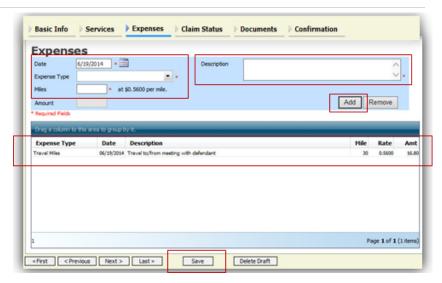
Note:

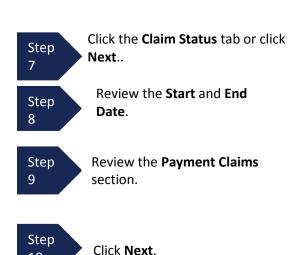
Invoices for Service Providers should be sent to Federal Defender Services, who will initiate a CJA 21 for you. Once a CJA 21 is initiated in eVoucher, you'll need to approve the voucher, after it appears in the My Active Documents section.

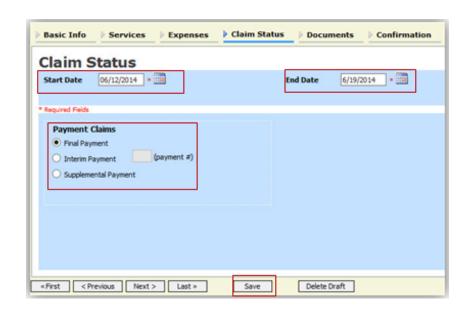








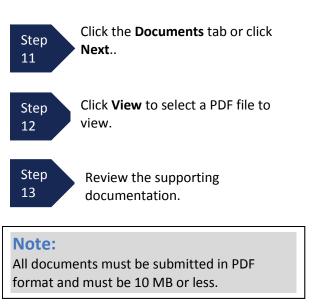


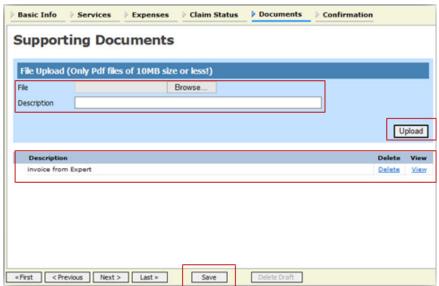


Note:

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- Final Payment is requested after all services have been completed.
- Interim Payment allows for payment in segments, but each court's practice may differ. If using this type of payment indicate the number of this request payment.
- After Final Payment number has been submitted, Supplemental Payment may be requested due to a missed or forgotten receipt.





A confirmation page will appear.



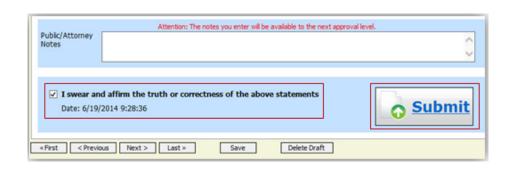
Select the affirmation check box. This will automatically time stamp the voucher.



Step

15

Click Submit.



A confirmation screen will appear indicating the previous action was successful and the voucher has been submitted to the court for judge approval.

CJA 24 Transcript Authorizations and Payments

- 1. All transcript requests should be submitted to the District Court Clerk's Office, attn: Court Reporter Supervisor, using the court's Transcript Request Form. Transcript Request Forms and additional information can be found on the court's website at: http://www.wied.uscourts.gov/transcript-requests
- 2. Clerk's Office will seek pre-authorization from the presiding judge. Attorneys are notified when court approves or rejects transcript request.
- 3. Upon court approval, court reporter or transcriber will begin transcript preparation.
- 4. Once the transcript is prepared and a claim is submitted by the court reporter/transcriber, it will appear in My Active Documents with a type "CJA-24" and the name of the court reporter. The Status will appear as "Submitted to Attorney".
- 5. Click the document number hyperlink, review, check the "I certify" box and click "Approve". The claim will move to the "My Service Provider's Documents" section with a status of "Submitted to Court".